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Good Afternoon

I have been requested to forward the following response on behalf of Abergele Town Council, with regard to the above:

Members did not agree with point 14 of the document – the removal of the statutory bar to allow the Ombudsman to consider a case which has or had the possibility of recourse to a court.

The Ombudsman should be open and fair and registering of a complaint should be in writing. Members agree that adequate staff should be provided to ensure that the office is run efficiently.